

Onix DC is committed to ensuring the security of its information assets, quality of its services, enhancing customer satisfaction and has implemented an Integrated Management System (IMS) comprising of the Information Security Management System (ISMS) that is compliant with ISO 27001 and the Quality Management System (QMS).

The purpose of this document is to describe the way Onix’ business operates, the internal and external factors influencing it and to set high-level objectives.

S/N	Strategic Objectives	Information Security Objectives	Quality Objectives
1.	To deliver bespoke data centre solutions for an evolving African business requirement	Provide 85% assurance of information systems resilience. Protect 100% of client confidential information. Protect 100% critical information assets and critical business processes relative to Onix DC’s core business. Increase staff awareness about information security up to 80%	Consistent 100% revenue turnover Maintain 99.995% customer service levels uptime
2.	Aim to establish a pan African digital platform to deliver high speed and secure services to enterprises and consumer and public sector market.	Provide 85% assurance of information systems resilience.	Maintain 95% shareholder confidence
3.	Obtain annual compliance to PCIDSS and ISO certifications.	Protect 100% of client confidential information. Protect 100% critical information assets and critical business processes relative to Onix DC’s core business. Increase staff awareness about information security up to 80%	Compliance 100% to health and safety legislation

The applicable requirements of interested parties and legal and regulatory bodies are summarised in the table on the following page.

Interested Party / Legal or Regulatory Body	Requirement Summary	Source / link to supporting documents
Board of Directors/Shareholders	Positive Publicity, Return on Investments	Annual Board Meeting
Partners	Re-selling of our colocation offer	Re-seller Agreements
Clients	To ensure confidentiality, integrity, and availability of assets within Onix DC's care.	SLAs
Employees	To ensure the welfare of employees are being taken care of.	Compensation plan
Dependents of staff	To ensure welfare of employees and their dependents is properly catered for	Compensation plan
Suppliers	To furnish Onix DC with quality and standard specification to products	Purchase Order/Agreements
Insurance	Insuring Data centre Infrastructure assets from Force Majeure	Insurance certificate
Ghana National Fire Service	To ensure minimal risk of fire occurrence at Onix DC	Fire certificate
Environmental Protection Agency	To ensure compliance to QHSE policy/laws from the Government of Ghana	H.S.E.Q documents
National Communications Authority	To ensure compliance of policy/laws regulating the Data Centre Industry	
Local Municipal/District Authority	To ensure permit to build and operate within the locality	Business operating permit/Property rate
Ghana Revenue Authority	Tax Report and Reconciliation	Tax Reports
N.I.T.A	Compliance with Data centre regulatory mandate of Ghana	None now